



December 22, 2011

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of January 1, 2012. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

Section A2 Second Revised Sheet 120
 Second Revised Sheet 124
 First Revised Sheet 126
 Fourth Revised Sheet 127
 First Revised Sheet 131
 First Revised Sheet 132

This filing extends five promotions available to residential customers and one promotion available to business customers.

If you have any questions or need additional information regarding this filing, please call me.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL12-PC01 & 11-PB11d

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Chantel Mosby
Director

SECTION A2
Second Revised Sheet 120
Cancels First Revised Sheet 120
Effective: January 1, 2012

J. SPECIAL PROMOTIONS (Cont'd)

Residence \$5 for 12 Promotion

During the period April 16, 2010 through December 31, 2011, existing residence customers may be eligible for a \$5 bill credit for 12 months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to Solutions – Residence Package Essential Home Phone Plan.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Essential Home Phone Plan prior to the end of the 12 month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

Residence \$5 for 6 Promotion

During the period April 16, 2010 through **December 31, 2012**, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must be in good standing with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Chantel Mosby
Director

SECTION A2
Second Revised Sheet 124
Cancels First Revised Sheet 124
Effective: January 1, 2012

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

From May 21, 2010 through **December 31, 2012**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. (C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Chantel Mosby
Director

SECTION A2
First Revised Sheet 126
Cancels Original Sheet 126
Effective: January 1, 2012

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Pure Bundle Satisfaction Guarantee

During the period August 16, 2010 through **December 31, 2012**, a 30-day satisfaction guarantee is available to residence customers who order Solutions – Residence Package, Pure Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit. (C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Chantel Mosby
Director

SECTION A2
Fourth Revised Sheet 127
Cancels Third Revised Sheet 127
Effective: January 1, 2012

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Waive Voice Installation NRC with High Speed Internet

During the period October 15, 2010 through **January 31, 2012** business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk. (C)

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A2
First Revised Sheet 131
Cancels Original Sheet 131
Effective: January 1, 2012

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Simple Choice Unlimited \$10 For 12 Promotion

During the period March 18, 2011 through **December 31, 2012**, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. (C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A2
First Revised Sheet 132
Original Sheet 132
Effective: January 1, 2012

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Simple Choice Unlimited Bundle Waiver Promotion

During the period July 23, 2011 through **December 31, 2012**, new residence customers who order Simple Choice Unlimited Bundle may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Unlimited Bundle; and (2) the Company's High-speed internet (at any data speed). (C)